Measuring the Effectiveness of Facial Forensic Apprenticeships

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Outline

- Becoming a facial forensic examiner
  - What is involved
- Short-term training
  - What is known
- Facial forensics training
  - A proposed study

Not measured

Motivation for Proposed Study

- Efficacy of training: contentious
  - Psychology literature is on short term training and is overall negative
  - Facial forensic best practices recommends long term training

- Focus on accuracy

  …there is more

What Do Facial Forensic Examiners Do?

- Compare two face images – determine whether same or different people
- Write detailed reports
- Testify in court
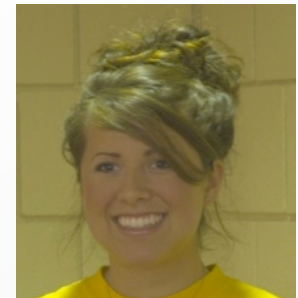- Accurate and consistent
- Rigorous comparisons: hours to days

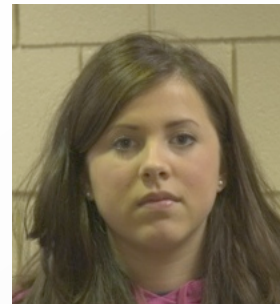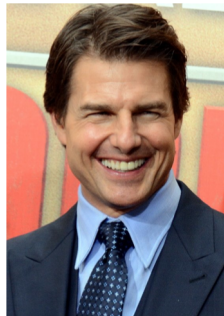Wells (2012) Law 101: Legal Guide for the Forensic Expert. *NIJ Journal*

Face Recognition and Face Matching

Familiar	Unfamiliar
Face Memory	

Face Matching

courtesy of Georges Biard & Metropolitan Transportation Authority of the State of New York & Peter Souza

Face Matching

Same or Different?

**Correct Answer:
Same**

Face Matching

+3	The observations strongly support that it is the same person
+2	The observations support that it is the same person
+1	The observations support to some extent that it is the same person
0	The observations support neither that it is the same person nor that it is different persons
-1	The observations support to some extent that it is not the same person
-2	The observations support that it is not the same person
-3	The observations strongly support that it is not the same person

Two Dimensions of Face Recognition & Matching

Perceptual

Low aptitude

Super-recognizer
Super-matcher

(review: Noyes et al. 2017)

Training

No training

Forensic expert

Are these the same?
What is independent benefit of training?

How to Become a Facial Forensic Examiner

- 1 – 4 year apprenticeship
- Intensive courses
- Mentoring

Goals of Apprenticeship

- Improve accuracy
- Improve consistency
  - Within person: same accuracy/judgments on different tests & days
  - Between people: rating scale consistency
- Learn to write reports and give testimony

Goals of Apprenticeship

- **Improve accuracy**
- Improve consistency
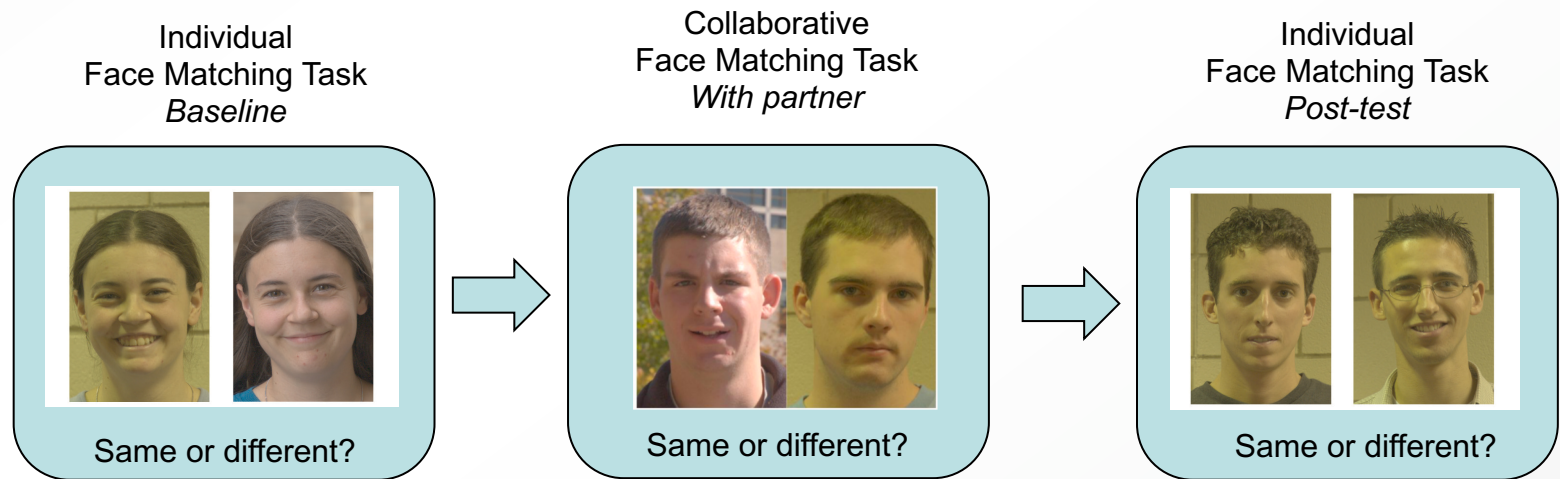- Learn to write reports and give testimony

Methods that Improve Accuracy

- Accuracy
  - In-lab training that increases accuracy
    - Mentorship (Dowsett & Burton, 2015)
    - Feedback (White et al. 2014)
    - Feature comparison strategy (Megreya & Bindemann, 2018; Towler et al., 2017)

Mentorship

- Paradigm (Dowsett & Burton, 2015)

> **Baseline to Post-test:**
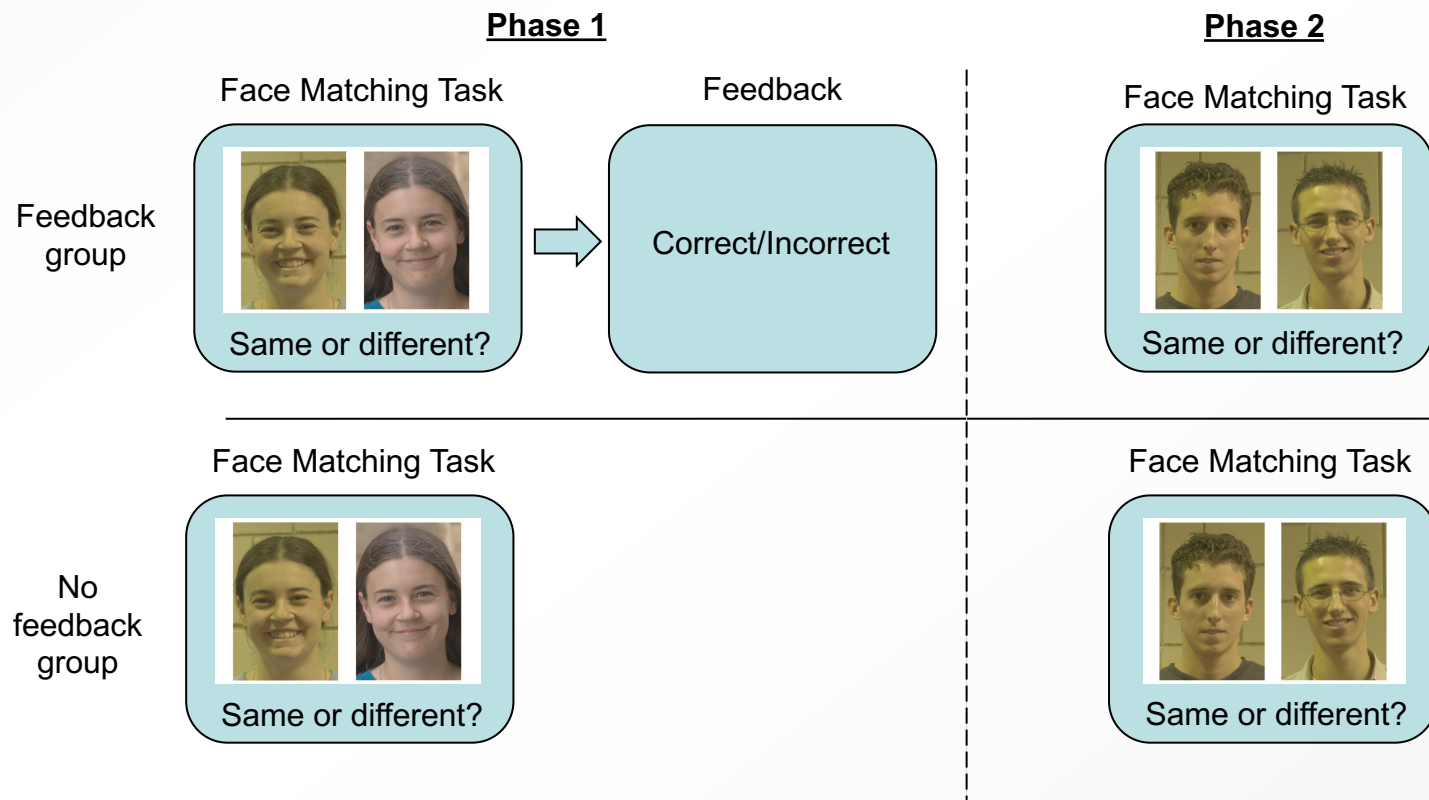> **Accuracy improved for low performers**

Individual
Face Matching Task
Baseline

Same or different?

Collaborative
Face Matching Task
With partner

Same or different?

Individual
Face Matching Task
Post-test

Same or different?

Feedback

- ## Paradigm (White et al., 2014)

> **Phase 2:**
> **Accuracy improved for low performers after feedback**

Phase 1

Phase 2

Feedback group

Face Matching Task

Same or different?

Feedback

Correct/Incorrect

Face Matching Task

Same or different?

No feedback group

Face Matching Task

Same or different?

Face Matching Task

Same or different?

Feature Comparison Strategy

- Paradigm (Towler et al., 2017)

> **Rating feature or image similarity improved matching accuracy**

Similarity Ratings   Identity judgment

Ratings

How similar?   Same or different?

Features (e.g., eyes, ears, etc.)
Image (e.g., color, contrast, etc.)
Personality (e.g., trustworthy, curious, etc.)

Identity judgment

No ratings

Same or different?

What is Known: Accuracy

- Accuracy
  - In-lab training that increases accuracy
    - Mentors (Dowsett & Burton, 2015)
    - Feedback (White et al. 2014)
    - Feature comparison strategy (Towler et al., 2017)
  - Caveats
    - All short-term training
      - Longest: face memory (29 days; Dolzycka et al., 2014)
    - Mentors & feedback: only lower performers benefit
    - Feature comparison strategy: Criterion shifts
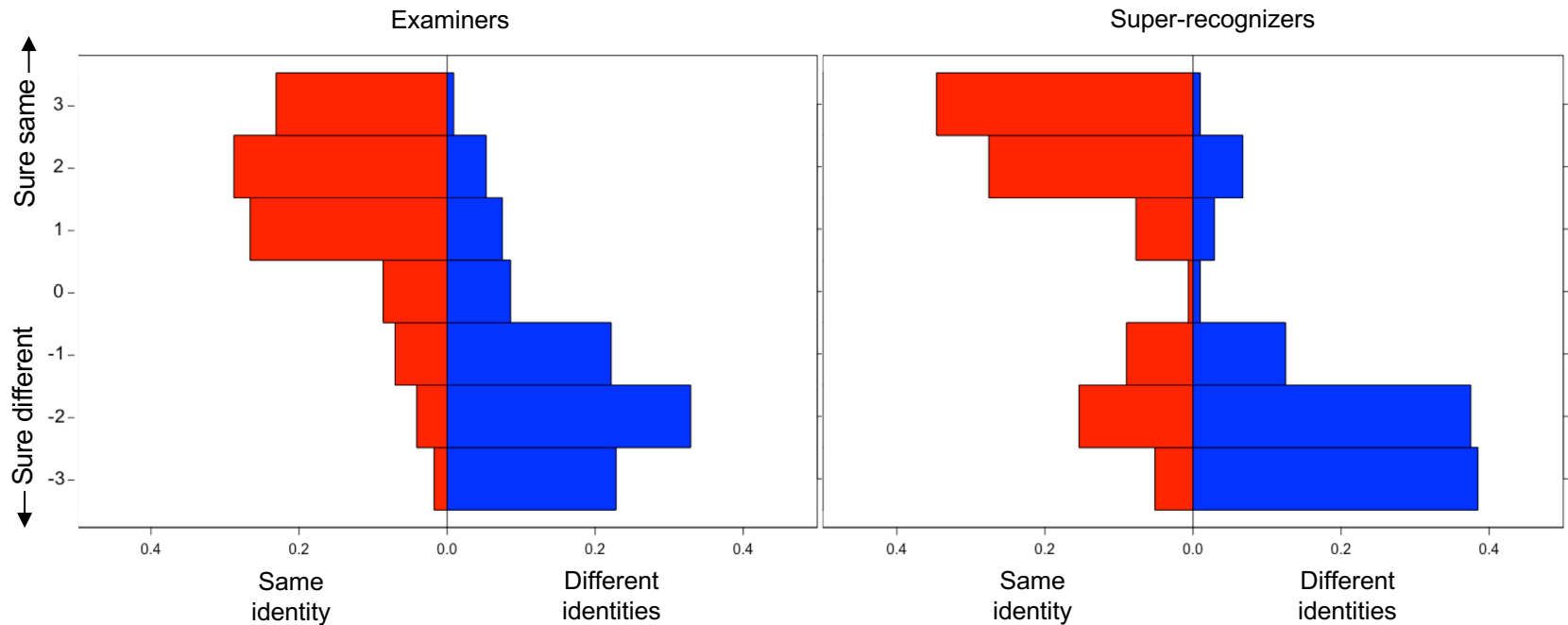- Long-term training: no studies

Goals of Apprenticeship

- Improve accuracy
- **Improve consistency**
- Learn to write reports and give testimony

Examiners vs. Super-recognizers

- Phillips et al., 2018
  - Both groups: higher face matching accuracy than untrained students
  - Examiners = Super-recognizers
- Comparison of examiners to super-recognizers
  - tease apart natural ability vs. training

Consistent Use of Rating Scale

Examiners

Super-recognizers

Equal accuracy overall

Training may influence the way response scale is used

Re-analysis of data from Phillips et al. (2018)

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Consistent Use of Rating Scale

- Within group consistency
  - Inter-rater reliability (Fleiss's Weighted Kappa)
    - Measure of agreement/consistency across participants

Inter-rater Reliability
Fleiss's Weighted Kappa

- **Examiners = 0.40**; 95% CI [0.31, 0.49], $p < .001$

- **Super-recognizers = 0.28**; 95% CI [0.17, 0.39], $p < .001$

- Higher agreement among examiners compared to super-recognizers

Re-analysis of data from Phillips et al. (2018)

Consistent Use of Rating Scale

- Phillips et al., 2018
  - Different use of rating scale by facial examiners and super-recognizers

- Norell et al., 2014
  - Professional face examiners: more likely to respond "I don't know" with poor quality images compared to untrained students
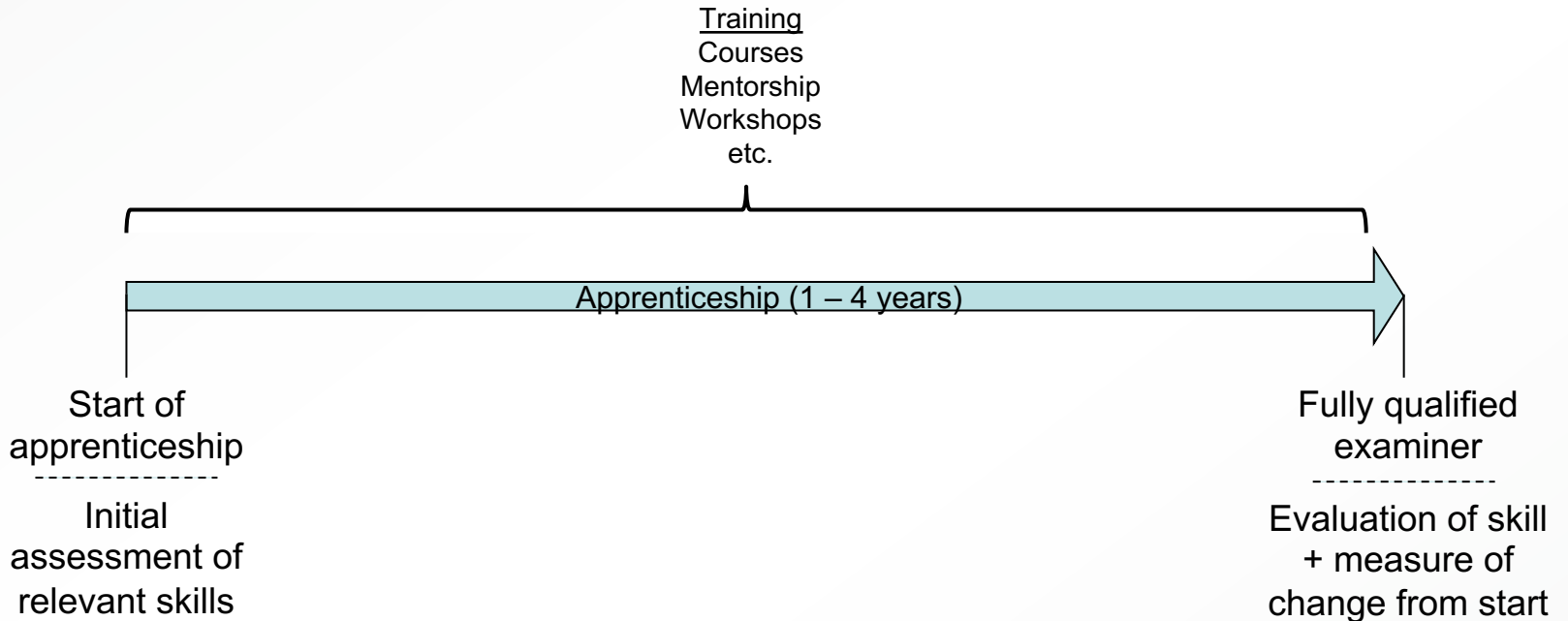
Goals of Apprenticeship

- Improve accuracy
- Improve consistency
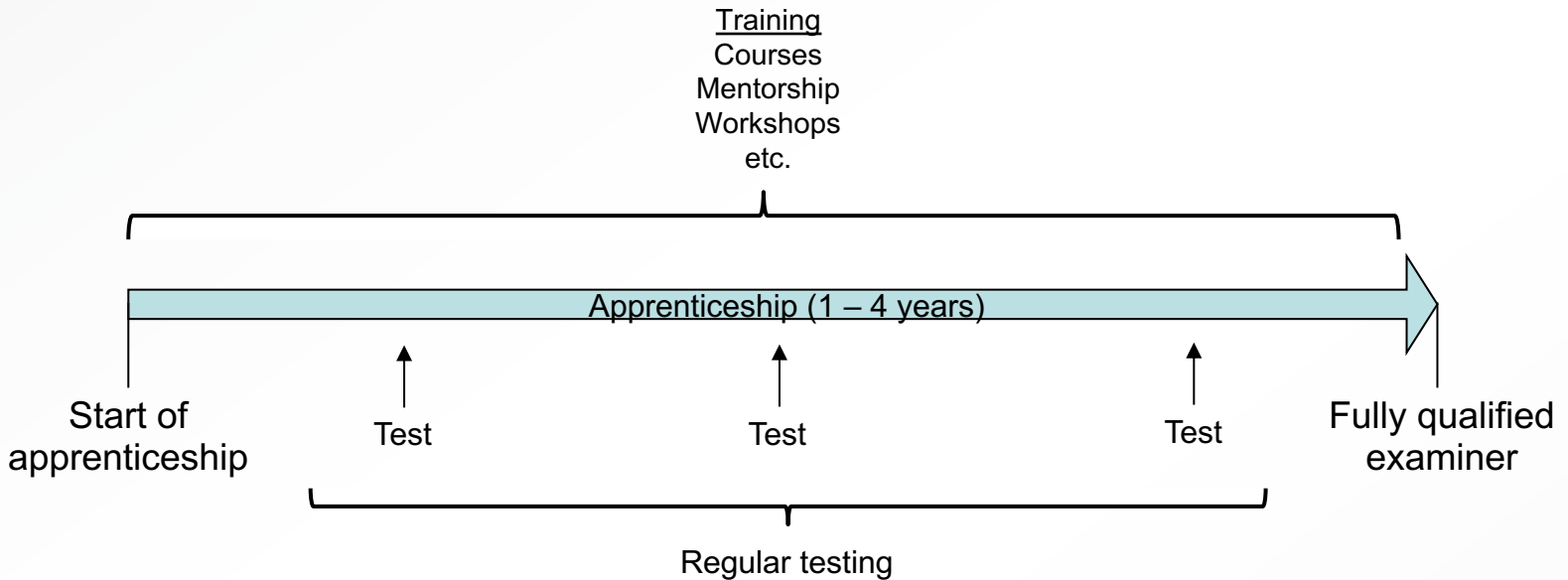- **Learn to write reports and give testimony**

Not measured

The Path Forward

- Proposed study: How to measure effects of training

How to Measure Effects of Training
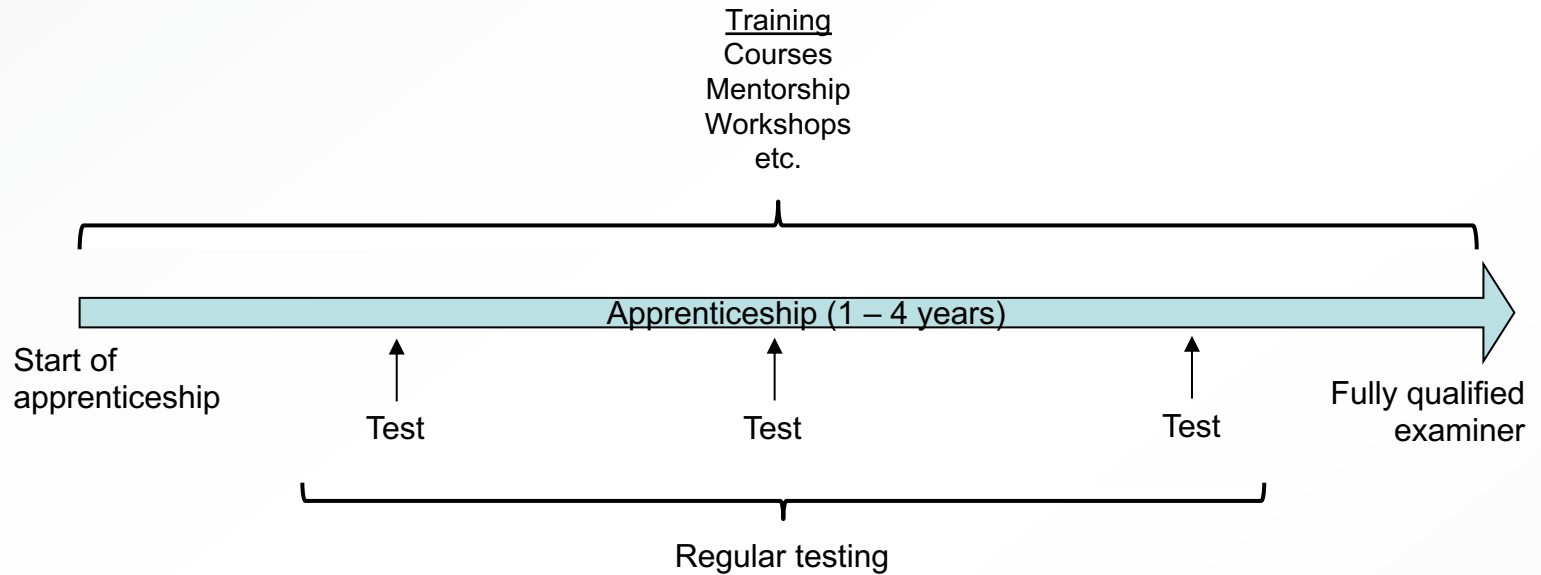
Training
Courses
Mentorship
Workshops
etc.

Apprenticeship (1 – 4 years)

Start of
apprenticeship

Initial
assessment of
relevant skills

Fully qualified
examiner

Evaluation of skill
+ measure of
change from start

How to Measure Effects of Training

Training
Courses
Mentorship
Workshops
etc.

Apprenticeship (1 – 4 years)

Start of apprenticeship

Test

Test

Test

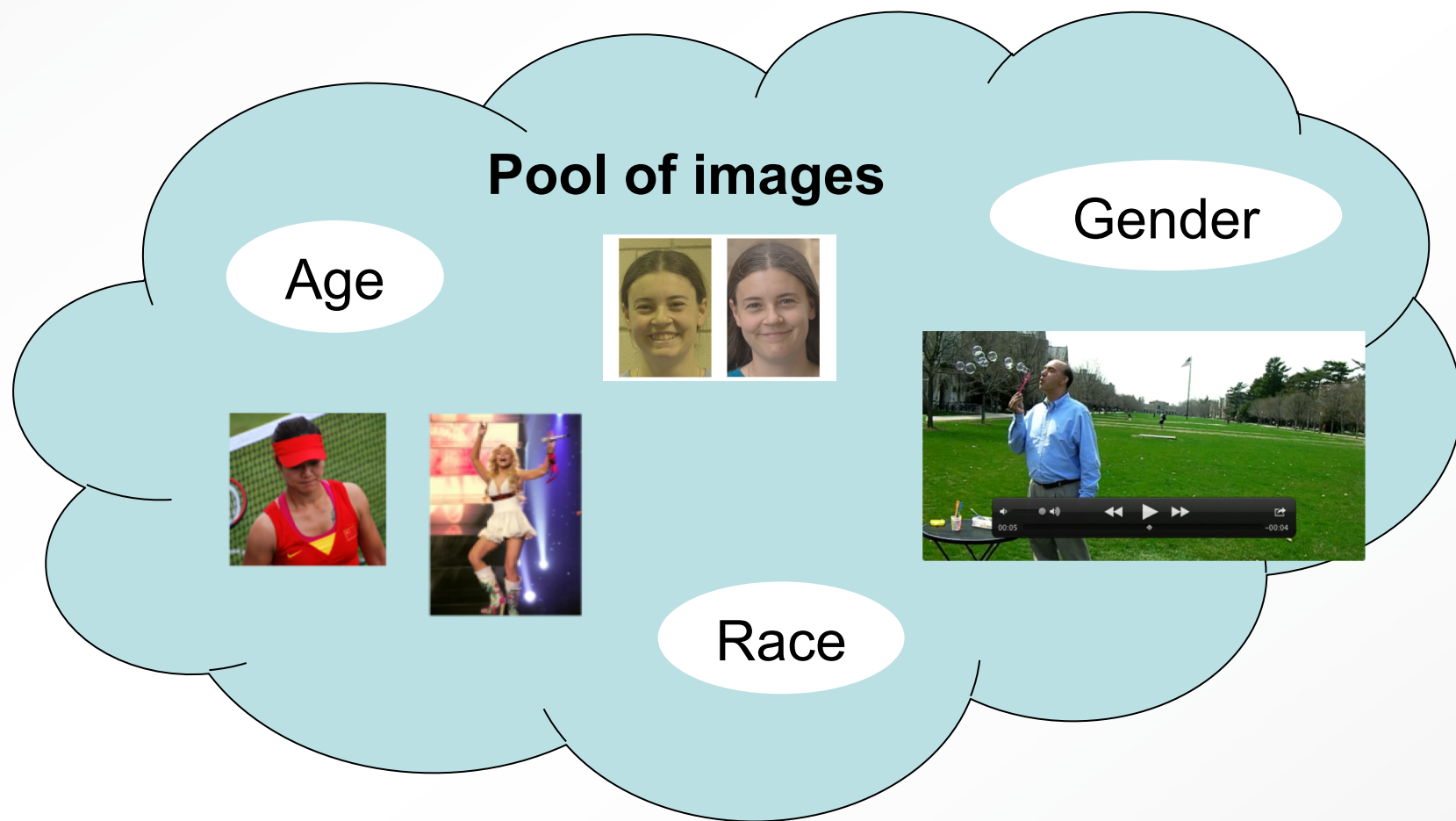Fully qualified examiner

Regular testing

- Purpose of regular testing
  - Accuracy on relevant tasks
    - Change in performance over apprenticeship
  - Progress at regular intervals
    - Pinpoint key components of training

How to Measure Effects of Training

Training
Courses
Mentorship
Workshops
etc.

Apprenticeship (1 – 4 years)

Start of
apprenticeship

Test   Test   Test

Fully qualified
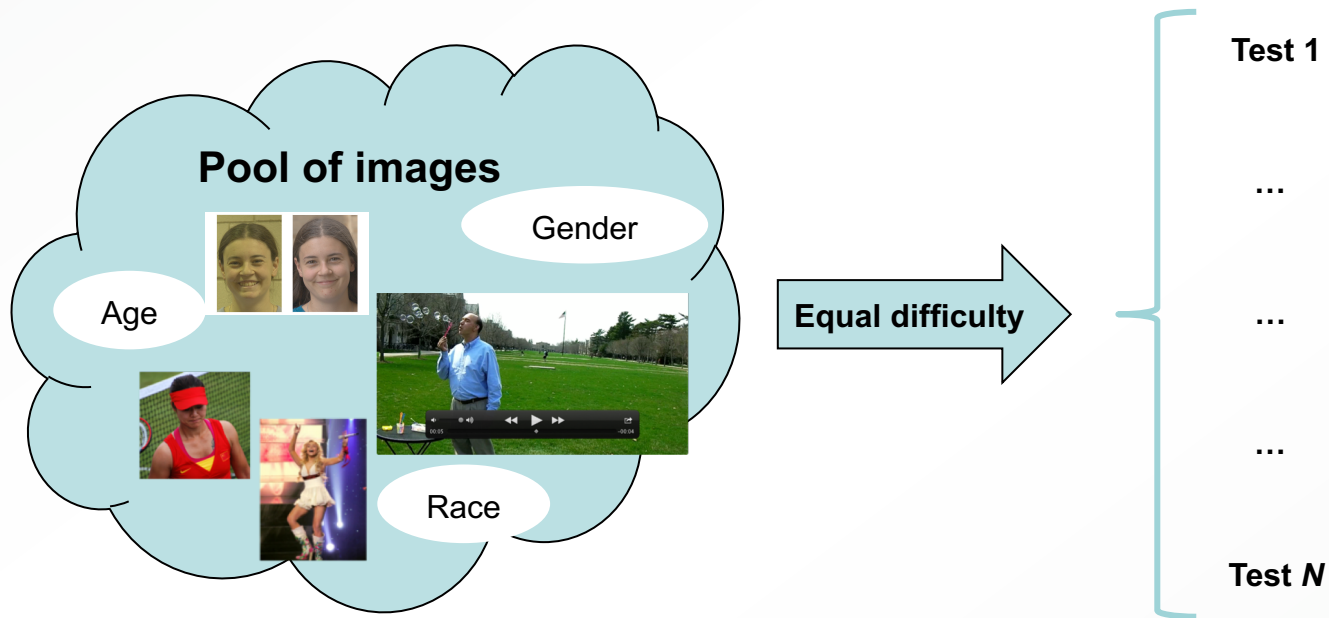examiner

Regular testing

- **Properties of tests**
  - Measure change in skill: consistent difficulty throughout training
  - Tasks representative of forensic casework
  - Write reports
  - Outcome: metrics that quantify abilities
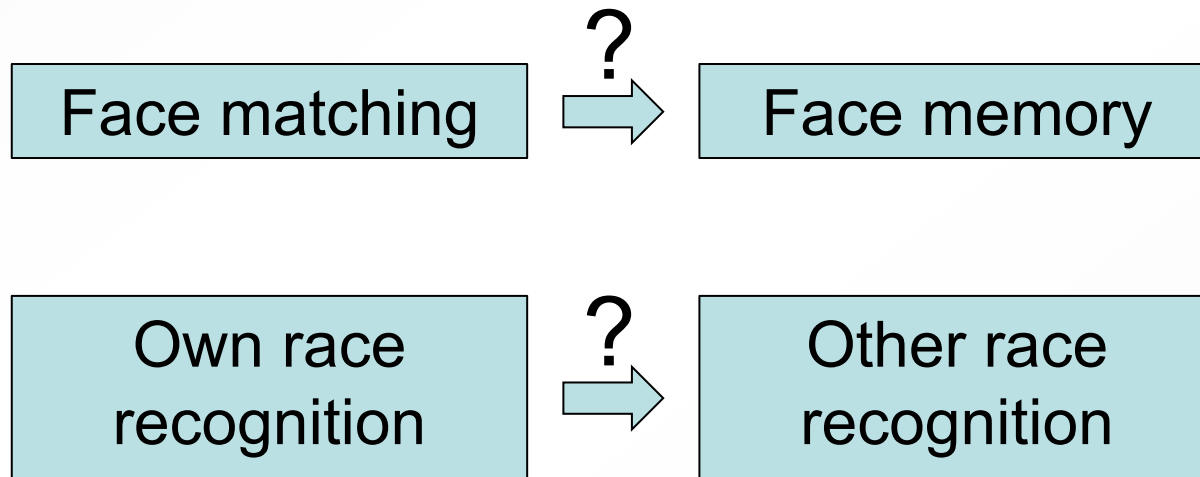 - Multiple metrics are necessary

The Path Forward

Pool of images

Age

Gender

Race

IARPA Janus Benchmark-B Face Dataset. C. Whitelam, et al CVPR, Workshop on Biometrics, 2017.

The Path Forward

Pool of images

Age

Gender

Race

Equal difficulty

Test 1

...

...

...

Test *N*

- Large database
  - No repetition of images (familiarity)
  - Reflective of casework
  - Sufficient difficulty
  - Racial/ethnic diversity that reflects underlying population

The Path Forward

- Relationship between tests

| Face matching | ? ⇒ | Face memory |

| Own race recognition | ? ⇒ | Other race recognition |

Balsdon et al., 2018; Bate et al., 2018; Bate et al. 2018a; Noyes et al., 2018

Benefits to community

- Initial assessment
  - What level of ability acceptable?
- Testing at regular intervals
  - Assess critical elements of training
- Consistency
  - Across facial forensic community

- Increased ability of facial examiners

Summary

- Training: What is known to work
  - Mentorship (Dowsett & Burton, 2015)
  - Feedback (White et al., 2014)
  - Feature comparisons (Towler et al., 2017)
  - Short-term (< 1 month)
- No evaluations of long-term training
- Path forward
  - Battery of tests
    - calibrate to equal difficulty
    - compare across tasks
    - reflect casework
    - test at regular intervals
    - measure long-term

To be measured

Questions?